

The Job is Hard, Conflict is Everywhere, and People are Crazy

PRESENTED BY
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**Register
TODAY!**



**IREM PREPAID MEETING FEE/ 2 FRIENDS OF
IREM- FREE
GUESTS/ALL OTHERS \$45.00**

**When: August 12, 2026
NOON - 1:30PM
Where: MCKIMMON CENTER,
1101 GORMAN ST, RALEIGH, NC**



Think you're prepared to handle that angry resident, or deal with associates who aren't getting along? Dealing with conflict is different than it used to be. There is more sensitivity and higher emotions, and some of those old tricks for dealing with conflict just don't work anymore.

It's time for a new set of conflict management techniques. Anyone who deals with employees, clients, potential customers, or residents will benefit from this session. We'll talk about why conflict is harder to deal with now than ever before, give you innovative tips to help manage and diffuse conflict, and share a list of what NOT to do when conflicts arise.

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